

Terms of Service

(Last Updated: November 1, 2021)

These Terms of Use, together with the documents referenced herein (collectively the "Terms"), apply to the mobile application named "Safe Mile" (the "App"). AIG PC Global Services, Inc. ("AIG," "we," "us," or "our") permits you to use the App in connection with your employer's participation in the Safe Mile Program and subject to these Terms and any applicable rules applied by Apple Inc. ("App Store Rules") and Google Inc. ("Play Store Rules") with respect to the use of their App Store and Play Store respectively located at <https://www.apple.com/itunes> ("App Store") and <https://play.google.com/store> ("Play Store"). You ("you," the App user) may only utilize the App in accordance with these Terms.

IMPORTANT NOTICES:

1.1 Please read these Terms carefully before downloading, installing or using the App. By downloading, installing, accessing, browsing or using the App, you accept and agree to these Terms which bind you legally. The Terms are entered into for the benefit of AIG and its affiliated companies ("the AIG Companies") who may each enforce against you. If you do not agree to these Terms you are not permitted to use the App and you must immediately cease downloading, installing or using the App.

1.2 The content provided in the App is intended for general informational purposes only. Companies and individuals should not rely on the information provided in the App for the prevention or mitigation of risks or as an explanation of coverage or benefits under an insurance policy. If you are a Customer of the AIG Companies, you may be subject to other agreements with AIG. These Terms apply to use of the App and do not change or alter any other contract or agreement between you and the AIG Companies. Please refer to your policy documentation or contact your broker or AIG customer service representative for more information regarding any applicable AIG service or product.

1.3 If you experience any technical issues with the App, or you would like to contact us regarding these Terms, you may contact AIG by sending an email to Digital@aig.com.

1.4 In order to use the App, you must have a compatible device which meets the following minimum specifications: for Apple devices, requires iOS 6.0 or later, and is compatible with iPhone, iPad, and iPod Touch; for Android, 4.4 and up, with both accelerometer and gyroscope sensors. Any compatible device to which you download the App will be known as a "Device" for the purposes of these Terms. You confirm that you either own the applicable Device or if not owned by you, you have obtained permission to install and use the App on such Device. You accept responsibility for any use of the App on or in relation to such Device, whether or not such Device is owned by you or such use was made by you.

1.5 In order to access the App, you must have a Safe Mile account, your accompanying username and password that you, the member, have created, and a four-digit pin code which will be sent to the e-mail address you have provided in order to register.

ACKNOWLEDGEMENTS

2.1 These Terms apply to the App, including any updates or supplements thereto. AIG may change or revise these Terms from time to time in its sole discretion, with or without notice to you. You are bound by any such

revisions and should therefore periodically visit this page to review the then-current terms and conditions. Your access and use will be subject to the most current version of the Terms. Your use of the App after such revised Terms are made available will signify your acceptance of such revised Terms and your agreement to be bound by them.

2.2 From time to time, updates to the App may be made available through the App Store and Play Store. Depending on the update, and whether you utilized the App Store or Play Store to download and access the App, you may not be able to use the App until you have installed the latest version.

2.3 You confirm that you are of legal age in your country to form a binding contract and hereby agree to be bound by these Terms. If you are an employee or other representative of a business or other entity and you are using the App in your representative capacity, then you hereby represent that you are authorised to use the App as a representative of the entity and agree to these Terms on behalf such entity.

PRIVACY